



Tuesday May 26 Weiler Academy is reopening- Safety Guidelines for your return!

Weiler Academy is committed to you and to your wellbeing by providing a clean and safe environment when you return. As of Tuesday May 26 we will reopen for Personal Pilates sessions and Duets with Carlyn and Energy Balancing with Wolfgang. Our Spa is also reopening and Emily will be offering limited facial and body treatments, massage and waxing. Our Spa menu has been reduced and we have lengthened time between each appointment, so we are able to sanitize the equipment and the facility in order to keep everyone safe. Below is a list of guidelines and safety protocols that we have implemented, to help ensure your safety, but also the safety of our employees.

- Please follow social distancing guidelines and please wear a mask - we are trying to limit client traffic to keep everybody safe.
 - Appointment times are as scheduled and cannot extend beyond the stated time to accommodate late arrivals. Please be on time to your appointment.
 - When you arrive we will do temperature screening - via a touchless thermometer (if higher than 100.4 your appointment will be cancelled with no charge),
 - You will then sanitize your hands, answer some health questions and sign a new release waiver.
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- Please wear a mask, if you wish gloves and bring your own water bottle if needed.
 - Your phone and all other personal items will be stored in a sanitized container in your treatment room during your service.
 - Please note that our locker rooms will remain closed, so please plan appropriately. If you need to shower, please call ahead to schedule.
 - Our Employees will be wearing masks and gloves in all open areas and we ask you to wear a mask.

- All equipment, surfaces and linens are cleaned and sanitized after each use with EPA certified cleaning products and according to CDC cleaning and sanitation protocols.
- Our Staff has been trained on all protocols to provide a safe and clean environment and to ensure your visit is as relaxing as possible.

PLEASE NOTE:

- Weiler Academy has the right to refuse service to anyone exhibiting symptoms or not following our Safety Protocols and Guidelines.
- If you are taking care of someone who has been exposed to, exhibiting symptoms of or is Covid-19 positive - please cancel your appointment.
- Our late cancel policy is currently not in effect. We have modified our cancellation policy to offer greater flexibility to all of our clients. We hope this will alleviate any stress and hesitation you have about an upcoming appointment. However, PLEASE cancel your appointment if you are not feeling well, we understand and request that you please contact us as soon as possible to reschedule.
- If during your appointment you exhibit any symptoms, including coughing, we may end your service. This is important to protect the health of our staff and other clients.

We are excited to welcome you back to Weiler Academy, the well being of our employees and clients is of utmost importance. We have taken these proactive steps and set these safety protocols to ensure that all clients returning to Weiler Academy will have a healthy experience. If you have any questions please contact us Monday-Friday between 10am - 3pm at 920-288-2123.

To Smart Health,

***Carlyn and Wolfgang
Weiler***

and your Weiler Academy Team

Our Commitment To You:

- Meeting or exceeding all state, local and regulatory guidelines relating to sanitation and hygiene.
- Prohibiting employees who have a fever or are sick from engaging with guests or guest areas.
- Training employees on sanitation and hygiene standards.
- Washing hands for a minimum of 20 seconds at the start and end of a treatment/service and frequent use of hand sanitizer.
- Wearing masks and gloves in all open areas.
- Provide full refunds to guests unable to make their appointment due to illness with advance notice.
- Limiting client traffic and extending cleaning time between appointments to ensure we are fully sanitizing all treatment spaces, equipment and locker rooms.
- Always providing clean, sanitized linens, towels, robes, sandals, etc for each service.
- Providing appropriately marked areas to ensure social distancing.



Your Commitment to Us:

- Refraining from visiting Weiler Academy Fitness and Spa if you have a fever or communicable illness.
- Refraining from visiting Weiler Academy Fitness and Spa if you are under an isolation or quarantine order/directive.
- Respecting Weiler Academy Fitness and Spa's sanitation and hygiene standards and processes posted.
- Washing hands for a minimum of 20 seconds or using hand sanitizer prior to beginning each treatment/service.
- Sharing special sanitation or hygiene requests prior to your arrival.
- Wearing a mask upon entering the building.
- Arriving on exact time of scheduled appointment to ensure limited contact with other clients to respect social distancing.